**Quick Start Guide**

for Keystone Automatic Dispenser

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1. Unpack your lid and power supply.

2. Determine where the unit will be placed and plugged in. The lid assembly comes with the power supply attached to the lid.
   
   **If your power source is below the counter, and you need to route the cord through an opening, please follow these steps:**

   A. Snap the strain relief out from the back of the lid.
   B. Unplug the power supply from the outlet on the board.
   C. Remove the cord through the opening in the lid.
   D. Route the cord through the opening in the counter.
   E. Insert the cord through the opening; plug the connector into the outlet on the board.
   F. Snap the strain relief back into the opening in the lid.

3. A. Load the dispenser base with product and pump.
   B. Use your hands to press on the dome to manually pull product into the pump (priming the pump).

4. Place lid on the dispenser base.
   Make sure that the lid snaps into place.
   Be careful not to pinch the cord in the lid.
   Do not stretch the cord or lift the lid by the cord.

   *There is a flashing red light in the lens that goes out when the lid is positioned correctly. If the light is still flashing after you’ve installed the lid, reposition the lid until the flashing light is no longer visible.*

5. Place a dish under the discharge point. Hold your hand over the sensor. You should hear the motor start and dispense product. You may need to repeat this process several times to complete priming the pump. You must remove and replace your hand from the sensor in order for it to dispense the next portion.

   *Your unit is now ready to provide safe touchless dispensing of premium condiments to your customers.*

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TROUBLESHOOTING for Keystone Automatic Dispenser

NOT DISPENSING?

IF YOU DO HEAR THE MOTOR when you hold your hand over the sensor:

1) Make sure that the pouch contains product. If the pouch is empty, load a new pouch in the dispenser.
2) Make sure the pump is assembled correctly. Test by pushing on the dome with your thumb. If no product is dispensed, clean and reassemble the pump and manually test for functionality.

IF YOU DON'T HEAR THE MOTOR when you hold your hand over the sensor:

1) The sensor is designed to dispense when your hand is between 1" and 5" above the sensor. If it's too close or too far away, the sensor might not recognize your hand. Try moving your hand up and down on the sensor to see if it triggers.
2) Make sure that the power supply is plugged into a working outlet.
3) Make sure that the connector at the end of the power cord is plugged into the inlet on the underside of the lid.

UNABLE TO PLACE THE LID ON THE DISPENSER?

The lid includes a safety switch that will freeze the actuator in position if the lid is removed in the middle of dispensing.

Reset the actuator:

1) Remove the pump and pouch from the dispenser base.
2) Install the lid on the empty base.
3) Wave your hand over the sensor.
4) After the actuator cycles completely, remove the lid and reinstall the pump and pouch into the dispenser base.
5) Reinstall the lid.

If you are still having an issue, please contact:
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